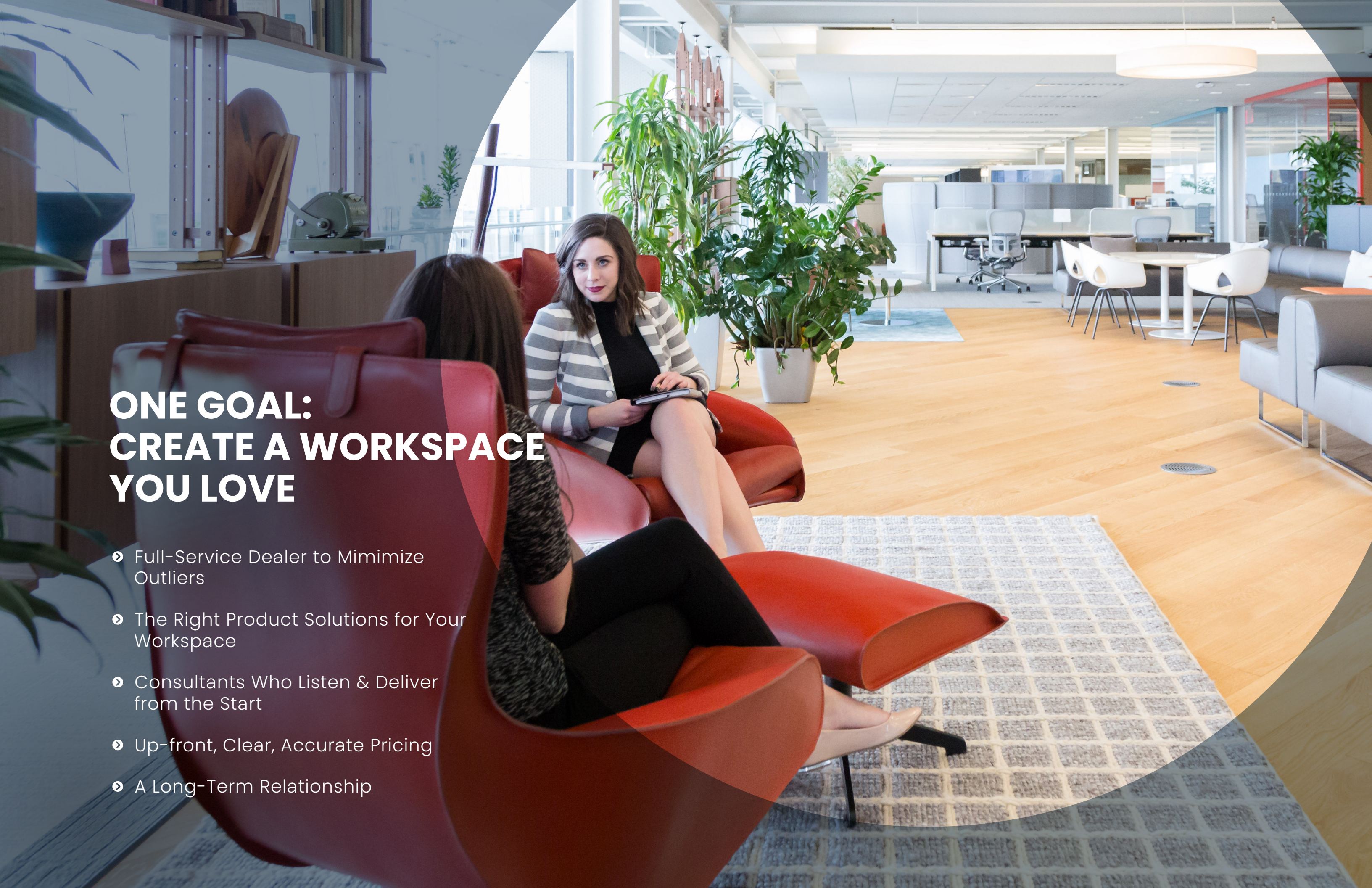


WORK INSPIRED

ENABLING BUSINESS SUCCESS BY CREATING
WORKSPACES PEOPLE LOVE.



A modern office interior with two women sitting in red armchairs. The woman on the right is wearing a striped blazer and holding a tablet. The woman on the left is wearing a dark patterned top. They are sitting on a grey patterned rug. In the background, there are large potted plants, a wooden floor, and a modern office space with desks and chairs. The image is framed by a large circular graphic element.

ONE GOAL: CREATE A WORKSPACE YOU LOVE

- › Full-Service Dealer to Minimize Outliers
- › The Right Product Solutions for Your Workspace
- › Consultants Who Listen & Deliver from the Start
- › Up-front, Clear, Accurate Pricing
- › A Long-Term Relationship



EXPERIENCE MEANS EVERYTHING

Your Experience Made Better Because of Ours

We know that refreshing your workspace is an important investment, and having furnished thousands of workspaces, the BOS team is uniquely qualified to make your experience the easiest it can be. BOS will guide you every step of the way and for years to come.

-  **EASY BUYING EXPERIENCE**
Change made easy through customer portals, procurement options & powerful project reporting.
-  **VIABLE ALTERNATIVE GUIDANCE**
Clear and understandable options. Purchase with confidence through deep discounting from 350+ leading manufacturers.
-  **AVOID POTENTIAL RISKS & PITFALLS**
Trust an experienced guide with over seven decades furnishing thousands of workspaces.
-  **WORK WITH EMPLOYEE OWNERS EVERY STEP OF THE WAY**
Your experienced team will be supported by our entire organization. No one cares more about your success.
-  **UNIQUE & VALUABLE MARKET INSIGHTS**
Receive unparalleled access to exclusive research, knowledge and tools.



96%
CLIENT RETENTION



OVER
5M
FURNISHED
SQ. FT. PER YEAR



6
LOCATIONS
IN THE U.S.



70+
YEARS IN
BUSINESS

MADISON

MILWAUKEE

CHICAGO & ROSELLE

TALLAHASSEE

ORLANDO

TAMPA

NAPLES

MEMBERS OF THE BOS HOLDINGS FAMILY.

BOS

Having created thousands of inspiring workspaces for clients in corporate, government, higher education, healthcare, and hospitality, BOS is a Best in Class, Haworth Preferred Dealer with inspiration center, offices and warehouses in Chicagoland, Orlando and Tampa, FL.

AOI
Affordable
Office Interiors

AOI offers the Midwest's largest inventory of new, used, and remanufactured office furniture, with an emphasis on Haworth furniture. AOI provides decommissioning, recycling and/or resale of BOS clients' pre-owned furniture. Offices and warehouses in Chicagoland, Milwaukee, and Madison.

WORKSPACE
DIGITAL

Workspace Digital – a division of BOS – is the first full-service technology integrator and digital marketing agency in the commercial interiors industry.

APEX
INTERIOR SERVICES

Apex Interior Services is a leading Union office furniture installation firm. In addition to furniture installation, Apex does custom applications for cabinetry, trim work and creative interior elements that blend with the architecture of the space.

Learn more about BOS Holdings & locations:

BOS HOLDINGS

www.bos-holdings.com

WE LOWER YOUR RISK BY DOING EVERYTHING IN HOUSE

Only the employee owners at BOS can deliver a true 360° experience.

360°
EXPERIENCE



FURNISHINGS

- New, Used, & Refurbished
- 350+ Manufacturers
- Volume Discounting
- Home Office Programs

 [LEARN MORE](#)



WORKSPACE CONSULTATION

- Workspace Strategy
- Budget Analyses
- Furniture Standards
- Cohesive Environment

 [LEARN MORE](#)



DESIGN SERVICES

- NCIDQ & LEED Professionals
- New Space Planning
- Office Reconfigurations
- Guaranteed Specs

 [LEARN MORE](#)



PROJECT MANAGEMENT

- Acknowledgement & Site Condition Reviews
- Timeline Management
- Product Orientation
- Punch-List Resolution



INSTALLATION SERVICES

- Union & Non-Union
- Professional Carpentry
- Multi-Manufacturer
- Architectural Solutions

 [LEARN MORE](#)



DECOMMISSIONING & TRADE-IN

- Fleet of Trucks
- Decommissioning Specialists
- Resale & Blending Capabilities
- Trade-In Opportunities

 [LEARN MORE](#)



LEASING & RENTAL

- Short & Long Term Rentals
- Rent-to-Own Options
- Fair Market Price
- Haworth Payment Solution Leasing Program



ASSET MANAGEMENT

- Asset Appraisals
- Inventory Management
- Warranty Management
- Product Maintenance
- Bar-Coding



WAREHOUSING

- 150,000 SFT Facility
- Climate Controlled
- Delivery & Receiving
- Long & Short-Term Storage

 [LEARN MORE](#)



WALLS

- Walls Strategy & Consultation
- Dedicated Walls Team
- New Installations & Reconfigurations
- Manufactured in USA



TECHNOLOGY INTEGRATION

- Audio Visual Solutions
- Sound Masking
- Digital Space Planning
- Sensors
- Collaboration Technology

 [LEARN MORE](#)



CULTURE & CHANGE COMMUNICATION

- Work Culture Discovery & Promotion
- Space Tours & Showcases
- Workspace Signage & Branding
- Digital Marketing Agency



PATH TO SUCCESS

pro**ACT**

Combining People, Technology and Process to Deliver a Successful Integrated Project Deliverable.

LEARN MORE ABOUT OUR PROCESS | WWW.BOS.COM/PROACT >



1

DISCOVER

The journey begins by listening and learning about your company's needs and culture. This is also where we define project requirements, develop timelines, and set Service Level Expectations.

FEATURED TECHNOLOGIES
Compass Workspace Discovery, freespace, Yulio

2

GUIDE

Next, we'll be guiding you through the process of exploring layouts and furniture, often with the help of virtual renderings, 360° tours, and Design in Real Time.

FEATURED TECHNOLOGIES
Bluescape, Canvas, Sketchfab



3

PREPARE

The 3rd step involves getting the space ready, confirming details such as building conditions, power locations, measurements, and doing zone tagging.

FEATURED TECHNOLOGIES
Smartsheet, PlanGrid

4

PROCURE

Now it's time to order the product. We'll review acknowledgements for accuracy and ship dates and give you real-time access to all order documents.

FEATURED TECHNOLOGIES
CORE Customer Portals, Service Dashboards



5

INSTALL

After verifying accuracy of the product, the installation begins, accompanied by daily progress reports. Afterward, trash is removed and – if applicable – old furniture is decommissioned.

FEATURED TECHNOLOGIES
LYNX, IMS, MOSS

6

SERVE

The final step involves Day 2 site activation for product usage, warranty and maintenance programs, post occupancy surveys, custom customer portals with resources, eprocurement options, and more.

FEATURED TECHNOLOGIES
CEROS, VIP Portals, Private Custom Websites

TEAM OWNERSHIP

KEY CONTACT

PROJECT DESIGNER

PROJECT COORDINATOR

INSTALLATION TEAM

CUSTOMER SERVICE

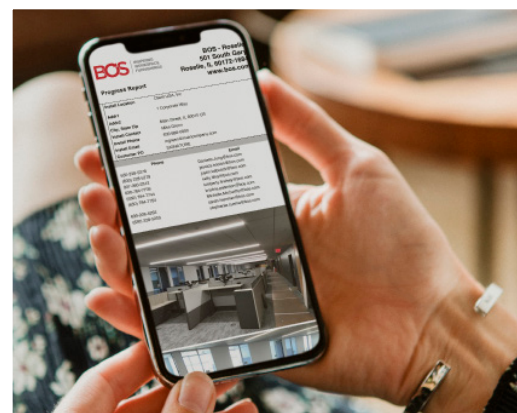
AT YOUR FINGERTIPS

BOS CUSTOMER PORTAL



ONLINE PORTAL

- Live Tracking
- On Demand Access
- Everything in One Place



PROGRESS REPORTS

- Sent from Job site
- Visual Reports
- Proactive Email Communication



PUNCHLIST RESOLUTION

- Faster Process
- No Human Error
- Easy and Efficient

The tried and true BOS proACT process is now powered by the industry's most cutting edge technologies to make the move and procurement process faster, smarter and more effective than ever before.

Real-time, instant access to proposals, active orders, service requests, invoicing, drawings, and data online and sent to your inbox so that you can stay in the know every step of the way.

TAKE A TOUR

www.bos.com/PORTAL



LIVE DESIGN



Take Part in The Creation of Your Workspace!

Industry-leading technology and the best designers in commercial interiors, Live Design by BOS offers speed, efficiency, confidence and savings in an immersive experience where clients and stakeholders collaborate in the space planning and furniture selection process.



Save Weeks
On Your Next
Workspace



Informed
Decisions in
Real Time



In Person Or
Remote Design
Sessions



Work with
A Design
Professional



Compare Styles,
Colors & Options
Instantly



Straight-Forward
Product Pricing
& Visibility



Realistic
3D Space
Visualization



Start A Live Design
Session Today
www.bos.com



GET DIGITAL.

In the modern workplace, digital spaces promote culture, productivity, attraction and retention. Workspace Digital is the first full-service technology integrator and digital marketing agency in the commercial interiors industry. Align your physical and digital spaces today.

TECH

Leverage our full service technology integration capabilities and connect your spaces and teams with the right solutions for your business.

- AV Consulting
- Asset Inventory
- Design & Engineering
- Video Conferencing
- Audio Solutions
- Wireless Charging

AGENCY

From consulting and training to project-based and fully-managed solutions, Workspace Digital offers a full range of brand, marketing & creative solutions.

- Dynamic Websites
- Digital Signage
- Content Marketing
- Video & Photography
- Brand Identity
- And More

EXPLORE WORKSPACE DIGITAL

WWW.WORKSPACE.DIGITAL ▶



WORKSPACE
DIGITAL

Sustainability is important to **our** mission.

 Over **5.9 million pounds** of decommissioned office furniture have been diverted from landfills

 Zero Waste to Landfill status globally since 2012.

 BOS **recycles 500 tons of metal yearly** (1 metal scrap trailer weekly), as well as cardboard and white paper.

 Packing from new product is reused to package/protect used product in our warehouse and during delivery.

 BOS **sells 80% of the decommissioned furniture that is brought into our warehouse** out of our retail showroom floor.

BOS and Haworth have committed to setting an example and operating to ensure future generations are not compromised. Haworth, the industry leader in LEED solutions, is committed to offering greener products and services.

In addition to helping our clients create more sustainable spaces, BOS keeps countless workstations from going into a landfill by utilizing Affordable Office Interiors (our sister BOS Holdings company) for reselling and repurposing decommissioned furniture.



 **LEARN ABOUT THE BOS SUSTAINABILITY CYCLE**
www.bos.com/about/sustainability/

 **VIEW HAWORTH'S 2020 CORPORATE RESPONSIBILITY REPORT**
[2020 Sustainability Report](#)



WE'LL TAKE CARE OF YOUR EXISTING FURNITURE.

BOS In-House Decommissioning is part of our promise to deliver a 360° Experience, where you're provided maximum value and minimum risk through a turnkey solution that results in a complete, integrated project deliverable.

With a vast network of brokers, nationwide showrooms, and our new 200,000 square foot, climate-controlled warehouse in Roselle, IL, we can prevent most decommissioned furniture from going into a landfill.

- 200,000 Square Foot Climate Controlled Warehouse
- Fleet of Trucks in Illinois, Orlando and Tampa
- In-House Union and Non-Union Installation Teams
- Decommissioning Specialists On Staff
- Resale, Refurbishing and Blending Capabilities for Best Value
- BOS diverts between 4 and 5 thousand workstations or private offices (totalling over 1,380 tons) from landfills every year.

LEARN MORE ABOUT BOS DECOMMISSIONING ›
www.bos.com/decommissioning



UNPARALLELED BUYING POWER & PREFERRED PRICING

FROM OVER 350 OF THE WORLD'S
TOP WORKSPACE MANUFACTURERS.



MANUFACTURING PARTNERS

SYSTEMS

AIS
Haworth
Inscape Paradigm
Tayco

CASEGOODS

AIS
Bernhardt
Darran
Gianni
Global
Groupe Lacasse
Halcon
Haworth
Indiana Furniture
IOF
JSI
Krug
Mobilia
Nucraft
National
OFS
Patrician
Storlie Company
Tuohy

TASK SEATING

AIS
9 to 5
Allseating
Chairworks
Global
Haworth
Humanscale
Keilhauer
Krug
National
OFS
Safco
Sit On It
Tayco
United Chair
Via
Virco

LIGHTING

Artemide
Humanscale
Light Corp
Luxo
Nessen

LOUNGE & SEATING

9 to 5
Allermuir
Bernhardt
Boss Design
Brayton
Cabot Wrenn
Cassina
Capellini
Coalesse
David Edward
Davis
EKO
Encore
Furniture Lab
Global
Groupe Lacasse
Haworth Collection
Halcon
Haworth
HBF
ICF Group
JSI
Keilhauer
KI
Krug
Lazyboy
Martin Bratrud
National
OFS
Poltrona Frau
SitonIt
Source International
Stylex
Thonet

FILES & STORAGE

AIS
Aurora
DeskMakers
Fireking
Global
Great Openings
Groupe Lacasse
Haworth
Hollman Lockers
Invincible
KI
Kwik File
Office Specialty
Safco
Schwab
Tennsco
Virco

TEXTILES & LEATHER

Arc-Com Fabrics
Architex
Bernhardt Textiles
Carnegie
CF Stinson
DesignTex
Garrett Leather
HBF Textiles
Knoll Textiles
Luna
Loom
Maharam
Mayer Fabrics
Momentum
Pallas
Sina Pearson
UltraFabrics
Unika Vaev

CONFERENCE & TRAINING

AIS
Bernhardt
Coalesse
Davis
Enwork
Encore
Falcon
Furniture Lab
Global
Groupe Lacasse
Halcon
Haworth
HBF
Indiana Furniture
JSI
KI
Krug
Mobilia
National Nevers
Nienkamper
Nucraft
OFS
Prismatique
Safco
Special T
Surface Works
Versteel

SOUND MASKING

SMG

ERGONOMICS

Conset
Ergo Systems
ESI
Global
Humanscale
Intellaspaces
Legrand
Right Angle
SpaceCo
Workrite

ACCESSORIES

Claridge
Deflecto
Doug Mockett
Egan
Magnuson Group
Peter Pepper
Safco
Systems 290
The Mail Store

WALLS & FLOORS

Haworth AI

TRADING FURNITURE

Nova
R&D Data Products
Safco

HEALTHCARE

Brayton
Carolina
Cabot Wrenn
David Edward
Global
Group Lacasse
Haworth
High Point
Intensa
IoA
KI
Krug
LaZBoy
Nemschoff
Neocase
Softcare
Stance
Thonet
Wieland
Unicell

* = Haworth Plus Program and other manufacturers available upon request

BOS LEADERSHIP

George Pfeiffer

CEO OF BOS HOLDINGS

George leads by the BOS core values: Integrity. Inspiration. Commitment. He believes that if you do right by your clients, employees, and vendors, they will appreciate the relationship and the investment and will, in turn, do right by you. He ensures that his team embodies these values and that strong, long-term relationships are established with our clients.

Georgia Dobbelaere

PRESIDENT OF BOS

Georgia Dobbelaere is dedicated to building outstanding client relationships by directing a team of hard-working, open, honest, fair and reliable workspace experts. Georgia leads the most experienced workspace dealer team in the industry and her commitment to professional excellence ensures she consistently delivers exceptional results for her clients.



BOS ORLANDO



Olga Pagan

DIRECTOR OF CLIENT SERVICES

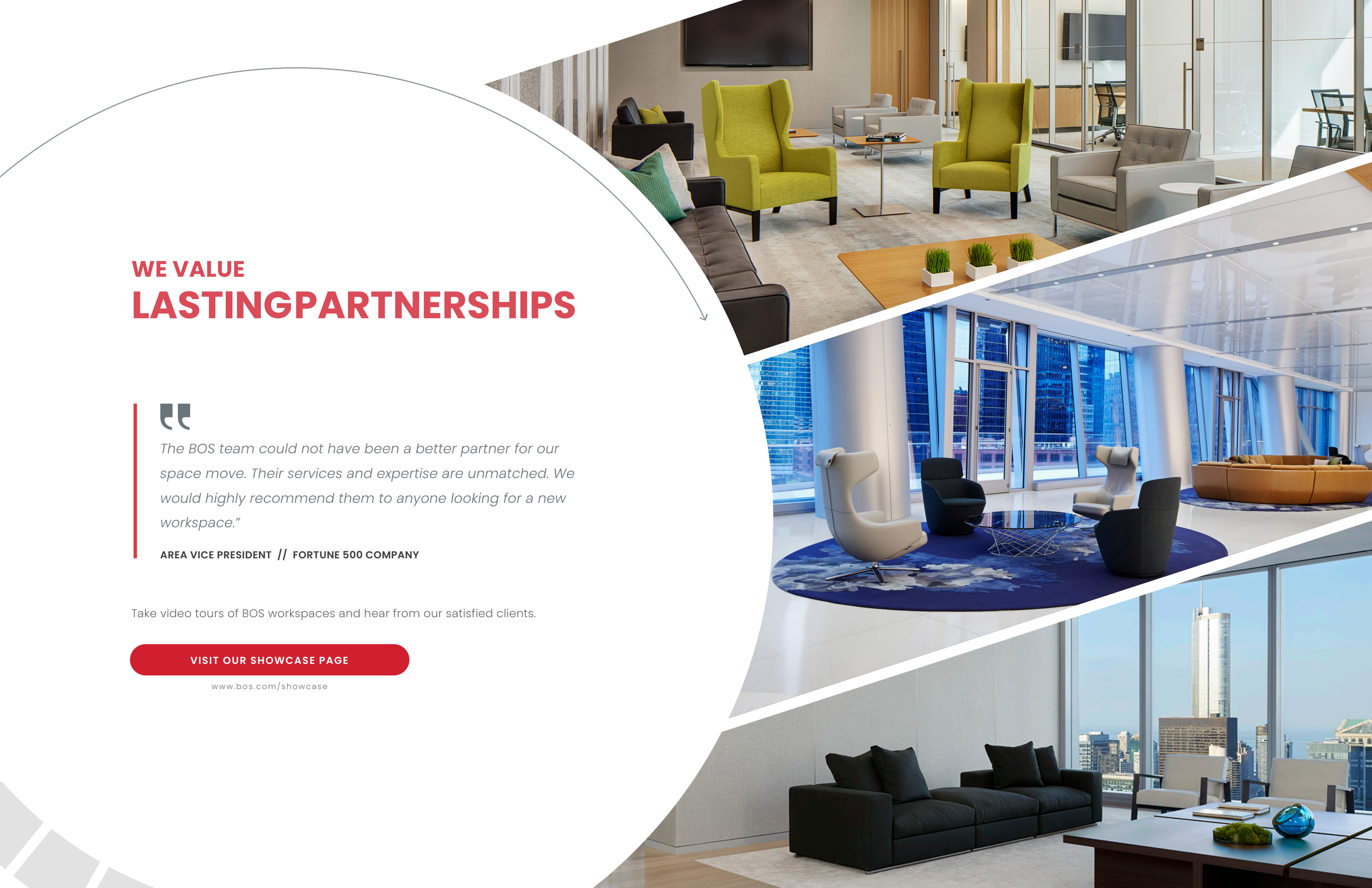
Skilled, experienced and professional, Olga joined BOS Orlando in 2005. With her she brings industry experience from two major dealerships in Florida and is an expert at using our order tracking system and vendor relationships to make projects flow smoothly.



Mike Berry

MARKET VP / GENERAL MANAGER

Mike's 18+ years of experience in operational management makes him uniquely suited to the logistics and coordination required to execute large and complex furniture installations. Keenly aware of the importance of responsiveness in today's business environments, Mike is an exemplary asset to customers we serve.



WE VALUE LASTING PARTNERSHIPS



The BOS team could not have been a better partner for our space move. Their services and expertise are unmatched. We would highly recommend them to anyone looking for a new workspace."

AREA VICE PRESIDENT // FORTUNE 500 COMPANY

Take video tours of BOS workspaces and hear from our satisfied clients.

VISIT OUR SHOWCASE PAGE

www.bos.com/showcase

We Value Lasting Partnerships

BOS creates long-term value by developing positive client relationships, many of which have lasted 15 years or longer.



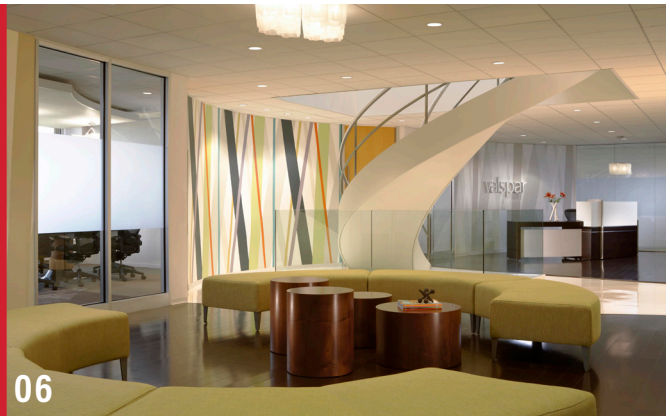
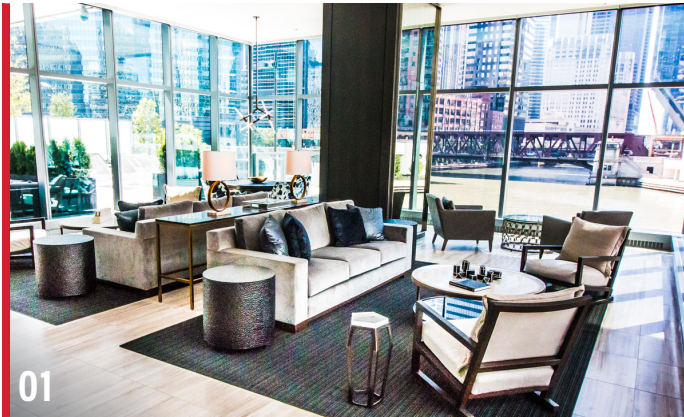
PROJECTS

- 01 **WOLF POINT WEST**
Chicago, IL
- 02 **WILTON BRANDS**
Naperville, IL
- 03 **FLORIDA DIGESTIVE SPECIALISTS**
St. Petersburg, FL
- 04 **MEDLINE**
Northfield, IL
- 05 **ULTA BEAUTY**
Bolingbrook, IL
- 06 **COLLABORATE MD**
Orlando, FL
- 07 **ORGANIC VALLEY**
Cashton, WI
- 08 **ENTERPRISE**
Oak Brook, IL
- 09 **SCHNEIDER ELECTRIC**
Nashville, TN
- 10 **AKERMAN**
Dallas, TX
- 11 **RUSH COPLEY**
Aurora, IL
- 12 **HONEYWELL AEROSPACE**
Clearwater, FL

Take video tours of BOS workspaces and hear from our satisfied clients.

VISIT OUR SHOWCASE PAGE

www.bos.com/showcase





Be Inspired at bos.com



CONTACT US | 877.267.0267 | info@bos.com



BOS ORLANDO
200 Technology Park
Lake Mary, FL 32746
407.805.9911

BOS TAMPA
1600 East Eighth Ave, Ste C-201
Tampa, FL 33605
813.549.7310

ROSELLE HEADQUARTERS
501 South Gary Avenue
Roselle, IL 60172
877.267.0267

CHICAGO SHOWROOM
328 South Jefferson St, Ste 110
Chicago, IL 60661
312.670.8530